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DORIS Accomplishments in 2024

NEW YORK – The Department of Records and Information Services (DORIS) is closing the books on a successful year of improving the management and accessibility of City government records. During 2024, with support from the Adams administration, DORIS made great strides in its mission to implement modern records management standards and provide access to historical and contemporary records of New York City government.

“Dutch colonists established a government in New Amsterdam 400 years ago and they immediately began creating records. Echoes of those early records— deeds, petitions for government services and edicts on public safety exist in today’s records,” said Pauline Toole, Commissioner, NYC Department of Records and Information Services. “DORIS employees strengthened the management of electronic records, preserved and made available valuable historical records and increased public access to both contemporary and historical records.”

“From day one, our administration has focused on creating a safer, more affordable New York City. In 2024, we continued to deliver on that vision and ‘Get Stuff Done’ for working-class New Yorkers,” said **New York City Mayor Eric Adams**. “Thanks to our extraordinary public servants, America’s safest big city got even safer this year, with overall crime down and thousands of illegal guns, mopeds, and ghost cars taken off city streets. We passed historic legislation to turn New York into a ‘City of Yes,’ shattered affordable housing records once again, and put billions of dollars back into New Yorkers’ pockets. We broke records for the most jobs and small businesses in city history and moved millions of trash bags off our sidewalks and into containers. But we know that there is even more we can do to continue to uplift working-class families. As we look to the future, our administration remains committed to keeping New Yorkers safe and making our city more affordable for the millions of New Yorkers who call our city home.”

DORIS Highlights include:

Expanded Public Engagement - Nearly 19,000 visitors have viewed the interactive Honorary Street Name Map since DORIS launched it in October, 2024. The [map](#) connects New Yorkers to biographical information on the 2,500 streets, intersections and other locations that have been co-named after notable people. In addition, the agency’s website received more than 800,000 visitors.

Improved City Government's Records Management - DORIS deployed the Electronic Records Management System at 29 City agencies. By year's end, 128 million born-digital city records will be managed using the software. Records staff doubled the quantity of obsolete city hard-copy records approved for disposal to more than 26,000 boxes.

Increased historical records available to the public - Archives staff developed and launched a new Digital Collections website that provides public access to more than 2,300,000 historical records, including photographs, maps, blueprints, motion-pictures and audio recordings as well as Reference Guides to assist researchers. Staff also transferred historically important "Stop and Frisk" records from the New York Police Department to the Municipal Archives for permanent preservation. Reference staff assisted more than 33,000 researchers during the year.

Increased online library holdings - Library staff coordinated with agency representatives to add 2,194 city publications to the online library.

Preserved historical architectural drawings - The conservation team completed a three-year federal grant to repair, document and digitize more than 8,000 original Brooklyn Bridge drawings dating from the mid-nineteenth century.

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***About the Department of Records and Information Services (DORIS):** Established in 1977, the Department of Records and Information Services (DORIS) preserves and provides public access to historical and contemporary records and information about New York City government. We operate the Municipal Archives, the Municipal Library, and the Records Center. Learn more at <https://www.nyc.gov/site/records/index.page>.*

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